

Surpro GmbH

data protection

Version Dec 2020

A. Data privacy statement corresponding to the GDPR

I. Name and address of party responsible

Party responsible in terms of the General Data Protection Regulation and other national data protection acts of other member states as well as any other data protection legal terms is:

SURPRO GmbH

Rumflether Straße 13

25554 Wilster

Germany

Phone: +49 (0)4823 - 770

E-Mail: kontakt@surpro.de

Website: www.surpro.de

II. Name and address of data protection official

Data protection official of the party responsible is:

Surpro GmbH

Anna Stücker

Rumflether Straße 13

25554 Wilster

Germany

Phone: +49 (0)4823 - 77 10

E-Mail: stuecker@surpro.de

Website: www.surpro.de

**Do you have questions regarding our data privacy statement?
Call us - we're there for you.**

Contact partner:

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III. General information on data processing

1. Scope of the processing of personal data

We only collect and use our users' personal data insofar as this is necessary to provide a functional website as well as our contents and services. The processing of our users' personal data takes place constantly only with the compliance of our users. An exception applies in such cases where prior consent cannot be achieved due to real reasons and where data processing is permitted by legal instructions.

2. Legal basis for personal data processing

Insofar as we receive the user's compliance for personal data processing, art. 6 para. 1 lit. a of the EU General Data Protection Regulation (GDPR) represents the legal basis.

Art. 6 para. 1 lit. b serves as legal basis in the processing of personal data that is required to fulfil a contract which the person concerned is a contracting party to. This also applies to processing incidents that are necessary for pre-contractual provisions.

Insofar as processing of personal data is necessary to fulfil a legal obligation which our company is subject to, art. 6 para. 1 lit. c serves as legal basis.

In the case of essential interests of the person concerned or any other natural person requiring the processing of personal data, art. 6 para. 1 lit. d GDPR serves as legal basis.

If processing is necessary to protect a justified interest of our company or of a third party and if the interests, basic liberties and fundamental freedoms, of the person concerned do not outweigh the first mentioned interest, art. 6 para. 1 lit. f represents the legal basis for the processing.

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3. Deletion of data and duration of storage

The personal data of the person concerned will be deleted or blocked whenever the purpose of storage does not apply anymore. Furthermore, data storage can also apply if the party responsible is subject to EU regulations, laws and other legal acts, by the European or national lawgiver, that provide data storage. Data blocking or deletion also applies when the mandatory period for data storage regulated by the mentioned standards is overdue, unless it is required to continue the storage in order to conclude or fulfil a contract.

IV. Provision of the website and creation of logfiles

1. Description and scope of data processing

Our system collects data and information from the computer system of the calling computer automatically with every visit on our website. The following data are collected:

- (1) Information about the browser type and version used
- (2) The user's operating system
- (3) The user's Internet service provider
- (4) The user's IP address
- (5) Date and time of the website call
- (6) Websites from which the system of the user accesses to our website

The data are also saved in logfiles of our system. The storage of these data together with other personal data of the user does not occur.

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2. Legal basis for data processing

Legal basis for a temporary data and logfiles storage is art. 6 para. 1 lit. f of the GDPR.

3. Purpose of data processing

The temporary storage of the IP address by the system is necessary to enable the website to be delivered to the user's computer. For this purpose the IP address of the user must be stored for the duration of the session.

The storage of logfiles takes place to ensure the functionality of the website. Furthermore, the data help us to optimize the website and to ensure the safety of our communication systems. An evaluation of the data for marketing issues does not take place in this context.

Our legitimate interest in data processing pursuant to art. 6 para. 1 lit. f GDPR also lies in these purposes.

4. Duration of storage

The data will be deleted once they are no longer required to achieve the purpose for which they were collected. In the case of data storage for the provision of the website, this is the case once the respective session has ended. Data storage for a longer period is possible. In this case the users' IP addresses will be deleted or amended to avoid the possibility of correlation of the calling clients.

5. Possibilities for objection and clearance

The collection of data for the provision of the website and the storage of data in logfiles is compulsory for the operation of the website. As a consequence, there is no possibility to object on the side of the

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user.

V. Use of Cookies

Our website uses HTTP cookies to save user-specific data.

In the following we explain what cookies are and why they are used so that you can better understand the following data protection declaration.

What exactly are cookies?

Whenever you surf the Internet, you are using a browser. Well-known browsers include Chrome, Safari, Firefox, Internet Explorer and Microsoft Edge. Most websites save small text files in your browser. These files are called cookies.

One thing cannot be dismissed out of hand: Cookies are really useful little helpers. Almost all websites use cookies. More precisely, they are HTTP cookies, as there are also other cookies for other areas of application. HTTP cookies are small files that our website stores on your computer. These cookie files are automatically placed in the cookie folder, which is the "brain" of your browser. A cookie consists of a name and a value. When defining a cookie, one or more attributes must also be specified.

Cookies store certain user data about you, such as language or personal page settings. When you visit our site again, your browser sends the "user-related" information back to our site. Thanks to cookies, our website knows who you are and offers you your usual standard settings. In some browsers, each cookie has its own file, in others, such as Firefox, all cookies are stored in a single file.

There are both first-party cookies and third-party cookies. First-party cookies are created directly from our side, third-party cookies are created by partner websites (e.g. Google Analytics). Each cookie must be evaluated individually, as each cookie stores different data. The expiry time of a cookie also varies

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from a few minutes to a few years. Cookies are not software programs and do not contain viruses, Trojans or other „pests“. Cookies cannot access information on your PC either.

For example, cookie data can look like this:

Name: `_ga`

Expiry time: 2 years

Use: Differentiation of website visitors

Exemplary value: `GA1.2.1326744211.152311229315`

A browser should support the following minimum sizes:

A cookie should be able to contain at least 4096 bytes

At least 50 cookies should be able to be stored per domain

A total of at least 3000 cookies should be able to be stored

What types of cookies are there?

The question of which cookies we specifically use depends on the services used and is clarified in the following sections of the data protection declaration. At this point we would like to briefly discuss the different types of HTTP cookies.

There are 4 types of cookies:

Absolutely necessary cookies

These cookies are necessary to ensure the basic functions of the website. For example, these cookies are needed when a user puts a product in the shopping cart, then continues surfing on other pages and only goes to checkout later. These cookies do not delete the shopping cart, even if the user closes

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his browser window.

Functional cookies

These cookies collect information about user behavior and whether the user receives any error messages. In addition, these cookies are used to measure the loading time and the behavior of the website in different browsers.

Goal-oriented cookies

These cookies ensure better user-friendliness. For example, entered locations, font sizes or form data are saved.

Advertising cookies

These cookies are also called targeting cookies. They serve to deliver customized advertising to the user. That can be very practical, but also very annoying.

When you visit a website for the first time, you will usually be asked which of these types of cookies you would like to allow. And of course this decision is also saved in a cookie.

How can I delete cookies?

You decide for yourself how and whether you want to use cookies. Regardless of which service or website the cookies originate from, you always have the option of deleting cookies, only partially allowing them or deactivating them. For example, you can block third-party cookies but allow all other cookies.

If you want to find out which cookies have been stored in your browser, if you want to change or delete cookie settings, you can find this in your browser settings:

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Chrome: Delete, activate and manage cookies in Chrome

Safari: manage cookies and website data with Safari

Firefox: Delete cookies to remove data that websites have stored on your computer

Internet Explorer: deleting and managing cookies

Microsoft Edge: Deleting and managing cookies

If you generally do not want cookies, you can set up your browser so that it always informs you when a cookie is to be set. For each individual cookie, you can decide whether or not to allow the cookie. The procedure is different depending on the browser. It is best to search for the instructions in Google with the search term "Delete cookies Chrome" or "Deactivate cookies Chrome" in the case of a Chrome browser or exchange the word "Chrome" for the name of your browser, e.g. Edge, Firefox, Safari from. What about my data protection?

The so-called "cookie guidelines" have existed since 2009. It states that the saving of cookies requires your consent. Within the EU countries, however, there are still very different reactions to these guidelines. In Germany, the cookie guidelines have not been implemented as national law. Instead, this guideline was largely implemented in Section 15 (3) of the Telemedia Act (TMG).

If you want to know more about cookies and are not afraid of technical documentation, we recommend <https://tools.ietf.org/html/rfc6265>, the Request for Comments of the Internet Engineering Task Force (IETF) called "HTTP State Management Mechanism".

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Google Analytics privacy policy

We use the Google Analytics (GA) analysis tracking tool from the American company Google Inc. on our website. Google Ireland Limited (Gordon House, Barrow Street Dublin 4, Ireland) is responsible for all Google services in Europe. Google Analytics collects data about your actions on our website. For example, if you click on a link, this action is saved in a cookie and sent to Google Analytics. With the help of the reports we receive from Google Analytics, we can better tailor our website and our service to your needs. In the following, we will go into more detail about the tracking tool and, above all, inform you about which data is stored and how you can prevent this.

What is Google Analytics

Google Analytics is a tracking tool that is used to analyze the traffic on our website. In order for Google Analytics to work, a tracking code is built into the code of our website. When you visit our website, this code records various actions that you carry out on our website. As soon as you leave our website, this data is sent to the Google Analytics server and stored there.

Google processes the data and we receive reports on your user behavior. These reports can include the following:

- Target group reports: With target group reports, we get to know our users better and know more precisely who is interested in our service.
- Ad reports: Ad reports make it easier for us to analyze and improve our online advertising.
- Acquisition reports: Acquisition reports give us helpful information on how we can get more people excited about our service.
- Behavioral Reports: This is where we learn how you interact with our website. We can understand which route you take on our site and which links you click.
- Conversion reports: Conversion is a process in which you carry out a desired action based on a

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marketing message. For example, when you go from being a pure website visitor to being a buyer or newsletter subscriber. With the help of these reports we can find out more about how our marketing measures are received by you. This is how we want to increase our conversion rate.

- Real-time reports: Here we always find out immediately what is happening on our website. For example, we can see how many users are reading this text.

Why do we use Google Analytics on our website?

Our goal with this website is clear: We want to offer you the best possible service. The statistics and data from Google Analytics help us to achieve this goal.

The statistically evaluated data show us a clear picture of the strengths and weaknesses of our website. On the one hand, we can optimize our site so that interested people can find it more easily on Google. On the other hand, the data helps us to better understand you as a visitor. We therefore know very well what we need to improve on our website in order to offer you the best possible service. The data also help us to carry out our advertising and marketing measures more individually and cost-effectively. After all, it only makes sense to show our products and services to people who are interested in them.

Which data is saved by Google Analytics?

Google Analytics uses a tracking code to create a random, unique ID that is linked to your browser cookie. This is how Google Analytics recognizes you as a new user. The next time you visit our site, you will be recognized as a „returning“ user. All collected data is saved together with this user ID. This is the only way to evaluate pseudonymous user profiles.

Your interactions on our website are measured through identifiers such as cookies and app instance IDs. Interactions are all types of actions that you carry out on our website. If you also use other Google

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systems (such as a Google account), data generated by Google Analytics can be linked to third-party cookies. Google does not pass on any Google Analytics data unless we, as the website operator, approve it. Exceptions may be made if required by law.

The following cookies are used by Google Analytics:

Name: `_ga`

Value: 2.1326744211.152311229315-5

Purpose: By default, analytics.js uses the `_ga` cookie to save the user ID. Basically, it is used to differentiate between website visitors.

Expiry date: after 2 years

Name: `_gid`

Value: 2.1687193234.152311229315-1

Purpose: The cookie is also used to differentiate between website visitors.

Expiry date: after 24 hours

Name: `_gat_gtag_UA_ <property-id>`

Value: 1

Purpose: Used to lower the request rate. If Google Analytics is provided via the Google Tag Manager, this cookie is given the name `_dc_gtm_ <property-id>`.

Expiry date: after 1 minute

Name: `AMP_TOKEN`

Value: no information

Purpose: The cookie has a token with which a user ID can be retrieved from the AMP client ID service. Other possible values indicate a logout, a request, or an error.

Expiry date: after 30 seconds up to a year

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Name: __utma

Value: 1564498958.1564498958.1564498958.1

Purpose: This cookie can be used to track your behavior on the website and measure performance. The cookie is updated every time information is sent to Google Analytics.

Expiry date: after 2 years

Name: __utmt

Value: 1

Purpose: The cookie is used like `_gat_gtag_UA_ <property-id>` to throttle the request rate.

Expiry date: after 10 minutes

Name: __utmb

Value: 3.10.1564498958

Purpose: This cookie is used to determine new sessions. It is updated every time new data or information is sent to Google Analytics.

Expiry date: after 30 minutes

Name: __utmc

Value: 167421564

Purpose: This cookie is used to set new sessions for returning visitors. This is a session cookie and it is only saved until you close the browser again.

Expiration date: after closing the browser

Name: __utmz

Value: m | utmccn = (referral) | utmcmd = referral | utmcct = /

Purpose: The cookie is used to identify the source of the traffic on our website. This means that the cookie saves where you came to our website from. That could have been another page or an

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advertisement.

Expiry date: after 6 months

Name: __utmv

Value: not specified

Purpose: The cookie is used to save custom user data. It is always updated when information is sent to Google Analytics.

Expiry date: after 2 years

Note: This list cannot claim to be complete, as Google keeps changing the selection of its cookies.

Here we show you an overview of the most important data that is collected with Google Analytics:

Heatmaps: Google creates so-called heatmaps. Via heatmaps you can see exactly those areas that you click on. That way we get information about where you are on our site.

Session duration: Google defines the session duration as the time that you spend on our site without leaving the site. If you have been inactive for 20 minutes, the session ends automatically.

Bounce rate: We are talking about a bounce if you only view one page on our website and then exit our website again.

Account creation: When you create an account or place an order on our website, Google Analytics collects this data.

IP address: The IP address is only shown in abbreviated form so that no clear assignment is possible.

Location: The country and your approximate location can be determined via the IP address. This process is

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also known as IP location determination.

Technical information: The technical information includes, among other things, your browser type, your Internet provider or your screen resolution.

Source of origin: Google Analytics or us, of course also interested in which website or which advertising you came to our site.

Further data are contact details, any ratings, the playing of media (e.g. when you play a video on our site), the sharing of content via social media or adding to your favorites. The list does not claim to be complete and only serves as a general guide to data storage by Google Analytics.

How long and where is the data stored?

Google has distributed your servers all over the world. Most of the servers are located in America and consequently your data is mostly stored on American servers. Here you can read exactly where the Google data centers are located: <https://www.google.com/about/datacenters/inside/locations/?hl=de>

Your data is distributed on various physical data carriers. This has the advantage that the data can be accessed more quickly and is better protected against manipulation. Every Google data center has appropriate emergency programs for your data. If, for example, the hardware at Google fails or natural disasters paralyze servers, the risk of a service interruption at Google remains low.

A standard retention period for your user data of 26 months is set for Google Analytics. Then your user data will be deleted. However, we have the option of choosing the retention period for user data ourselves. We have five options for this:

Deletion after 14 months activated!

Deletion after 26 months

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Deletion after 38 months

Deletion after 50 months

No automatic deletion

When the specified period has expired, the data is deleted once a month. This retention period applies to your data which is linked to cookies, user identification and advertising IDs (e.g. cookies from the DoubleClick domain). Report results are based on aggregated data and are stored independently of user data. Aggregated data is a merging of individual data into a larger unit.

How can I delete my data or prevent data storage?

According to the data protection law of the European Union, you have the right to receive information about your data, to update it, to delete it or to restrict it. With the help of the browser add-on to deactivate Google Analytics JavaScript (ga.js, analytics.js, dc.js), you prevent Google Analytics from using your data. You can download and install the browser add-on at <https://tools.google.com/dlpage/gaoptout?hl=de>. Please note that this add-on only deactivates data collection by Google Analytics.

If you basically want to deactivate, delete or manage cookies (independent of Google Analytics), there are separate instructions for each browser:

Chrome: Delete, activate and manage cookies in Chrome

Safari: manage cookies and website data with Safari

Firefox: Delete cookies to remove data that websites have stored on your computer

Internet Explorer: deleting and managing cookies

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Microsoft Edge: Deleting and managing cookies

Google Analytics is an active participant in the EU-U.S. Privacy Shield Framework, which regulates the correct and secure transfer of personal data. You can find more information on this at <https://www.privacyshield.gov/participant?id=a2zt000000001L5AAI&tid=3112293>.

We hope we have been able to provide you with the most important information about data processing by Google Analytics. If you want to find out more about the tracking service, we recommend these two links: <http://www.google.com/analytics/terms/de.html> and <https://support.google.com/analytics/answer/6004245?hl=de>.

Google Analytics IP anonymization

We have implemented the IP address anonymization of Google Analytics on this website. This function was developed by Google so that this website can comply with the applicable data protection regulations and recommendations of the local data protection authorities if they prohibit the storage of the full IP address. The anonymization or masking of the IP takes place as soon as the IP addresses arrive in the Google Analytics data collection network and before the data is stored or processed.

You can find more information on IP anonymization at <https://support.google.com/analytics/answer/2763052?hl=de>.

Google Analytics add-on for data processing

We have concluded a direct customer contract with Google for the use of Google Analytics by accepting the "data processing addendum" in Google Analytics.

You can find more about the addition on data processing for Google Analytics here: <https://support>.

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google.com/analytics/answer/3379636?hl=de&utm_id=ad

VI. Contact form and e-mail contact

1. Description and scope of data processing

Contacting is possible via provided e-mail addresses. In this case the user's personal data forwarded by e-mails will be stored.

There will be no transmission of data to a third party in this context. The data will be used for the processing of the conversation exclusively.

2. Legal basis for data processing

Legal basis for data processing with the existence of the user's agreement is art. 6 para. 1 lit. a GDPR. Legal basis for the processing of data that are transmitted by e-mail is art. 6 para. 1 lit. f GDPR. Additionally, art. 6 para. 1 lit. b GDPR serves as legal basis for data processing if the e-mail contact focuses on contract conclusions.

3. Purpose of data processing

Contacting via e-mail is one way to show the compulsory justified interest in data processing.

4. Duration of storage

The data will be deleted once they are no longer required to achieve the purpose for which they were collected. This is the case for personal data, that were sent via e-mail, once the respective conversation with the user has ended. The conversation is over as soon as the circumstances point out that the issue concerned has been clarified.

5. Possibilities for objection and clearance

The user has the right to revoke his agreement to the personal data processing at any time. The user may

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veto the storage of his personal data at any time when contacting us via e-mail. In such a case it is not possible to continue the conversation.

The revokement of the agreement and the objection to the personal data storage needs to be made in writing and sent to the under point I. "Name and address of party responsible" mentioned contact details.

All personal data that were stored during the first contacting will be deleted in this case.

VII. Rights of the person concerned

If your personal data are processed, you are the person concerned in the meaning of the GDPR and you have the following rights against the party responsible:

1. Right of information

You may ask the party responsible to confirm whether we process personal data relating to you or not.

If such processing does take place, you may request the following information from the party responsible:

- (1) The purposes for which the personal data are processed
- (2) The categories of personal data being processed
- (3) The recipients or the categories of the recipients to whom the personal data relating to you have been or are still being disclosed
- (4) The planned storage duration of the personal data related to you or, if concrete information regarding this issue is not available, criteria of how the storage duration is specified
- (5) The existence of a right of correction or deletion of the personal data related to you, a right of limitation of processing by the party responsible or a right to object to such processing
- (6) The existence of a right to complain to a controlling authority
- (7) Available information concerning the origin of the data if the data are not collected from the person

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(8) The existence of an automated decision-making including profiling referred to art. 22 para. 1 and 4 GDPR and - at least in these cases - significant information on the logic involved as well as the scope and intended effects of such processing for the person concerned.

You have the right to ask for information whether personal data relating to you are transmitted to a third country or an international organization. In this context you may request getting to know the suitable guarantees in connection with the transmission referred to art. 46 GDPR.

2. Right of correction

You have the right of correction and/or completion against the party responsible if the data processed relating to you are incorrect or incomplete. The party responsible must correct the mistake immediately.

3. Right of limitation of processing

You may request limitation of processing of personal data relating to you under the following requirements:

- (1) if you dispute the rightness of the personal data relating to you for a period that allows the person responsible to check the correction of personal data;
- (2) if the processing is illegal and you refuse the deletion of personal data relating to you and you request the limitation of use of your personal data instead;
- (3) if the party responsible does not need personal data for the purpose of processing any longer, but you do need them to assert, exercise or defend legal claims, or
- (4) if you have entered an objection to the processing pursuant to art. 21 para. 1 GDPR and it has not yet been certain whether the legitimate reasons of the party responsible outweigh your reasons.

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If the processing of data relating to you has been limited, these data may - apart from being stored - only be processed with your agreement, or in order to assert, exercise or defend legal claims, or for the security of the rights of other natural or judicial persons or for the reason of an important public interest of the Union or another member state.

If the limitation of processing has been restricted according to the above mentioned conditions, you will be informed by the party responsible before the limitation is interrupted.

4. Right of deletion

a) Duty to delete

You may demand the immediate deletion of the concerning personal data from the party responsible. The party responsible is obligated to delete these data immediately, in case if one of the following reasons applies:

- (1) The relevant personal data are not required anymore for the purposes for which they were collected or processed in any other way.
- (2) You revoke your agreement, on which the processing was based pursuant to art. 6 para. 1 lit. a or art. 9 para. 2 lit. a GDPR, and there is no other legal basis for the processing.
- (3) You enter an objection pursuant to art. 21 para. 1 GDPR against the processing and there are no preferential justified reasons for the processing, or you enter an objection against the processing pursuant to art. 21 para. 2 GDPR.
- (4) The personal data relating to you have been processed illegally.
- (5) The deletion of personal data relating to you is required to fulfil legal duties pursuant to the right of the Union or the right of the other member states, that the party responsible is subject to.
- (6) The personal data relating to you have been collected referring to offered services by the information organization pursuant to art. 8 para. 1 GDPR.

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b) Information to third parties

If the party responsible has made your personal data public and if it is obligated to delete them pursuant to art. 17 para. 1 GDPR, it shall take appropriate measures considering available technology and costs of implementation, also technical measures, in order to inform the person being responsible for personal data processing that you, being the person concerned, have requested the deletion of all links regarding these personal data or copies.

c) Exceptions

The right of cancellation does not exist insofar as the processing is necessary:

- (1) to exercise freedom of expression and information;
- (2) to fulfil a legal duty, that requires data processing according to the right of the Union or the right of another member state, which the party responsible is subject to, or to take over a task, transferred to the party responsible, that is in the public interest or exercised by public force;
- (3) due to public interest in the area of public health pursuant to art. 9 para. 2 lit. h and i as well as art. 9 para. 3 GDPR;
- (4) for the purpose of archival storage in the public interest, scientific or historical research purposes or statistical purposes pursuant to art. 89 para. 1 GDPR, insofar as the under para. a) mentioned law is likely to make the fulfilment of the purposes of the processing impossible or seriously affected, or
- (5) to assert, exercise or defend legal claims.

5. Right of information

If you have claimed the right of correction, deletion or limitation against the party responsible, it is obligated to inform all parties, that received the personal data concerned, about the correction, deletion or limitation of processing, except if this is impossible or connected to unreasonable effort.

You have the right to be informed about the recipients by the party responsible.

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6. Right of data transferability

You have the right to receive the personal data relating to you, that you have provided to the party responsible, in a structured, established and machine-readable format. Furthermore, you have the right to transfer these data to another party responsible without any hindrance by the party responsible who received the personal data, in case:

- (1) processing is based on an agreement pursuant to art. 6 para. 1 lit. a GDPR or art. 9 para. 2 lit. a GDPR or on a contract pursuant to art. 6 para. 1 lit. b GDPR and
- (2) processing is carried out by automated methods.

In exercising this right you have the right to request the transfer of personal data relating to you on direct way from one party responsible to another party responsible if this is technically possible. The freedoms and rights of other people must not be affected by this.

The right of data transferability does not apply to processing of personal data that is required to carry out a task, that is in the public interest or carried out by public force, conferred on the party responsible.

7. Right of objection

You have the right to object at any time to the processing of personal data relating to you that are collected pursuant to art. 6 para. 1 lit. e or f GDPR, for reasons, that arise from your especial circumstances; this also applies to profiling based on these provisions.

The party responsible does not process the personal data relating to you anymore, unless it can prove compelling and protection requiring reasons for the processing that outweigh your interests, rights and freedoms, or the processing focuses on assertion, exercising or defence of legal claims.

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You have the right to object personal data processing at any time if the personal data relating to you are processed in order to do direct advertising; this also applies on profiling, insofar as this is connected to such kind of direct advertising.

If you object to processing for the purpose of direct advertising, the personal data relating to you will not be processed for these purposes anymore.

You have the possibility, in context with the use of services provided by the information organization - irrespective of instruction 2002/58/EC -, to perform your right of objection with automated measures using technical specifications.

8. Right to revoke the data protection declaration of consent

You have the right to revoke your data protection declaration of consent at any time. The revocation of consent shall not affect the legality of the processing until the revocation takes place.

9. Automated decisions in individual cases including profiling

You have the right not to be subject to a decision - including profiling - based exclusively on automated processing, that has legal effects against or similar impacts on you. This does not apply if the decision:

- (1) is necessary to conclude or fulfil a contract between you and the party responsible;
- (2) is acceptable due to legal instructions of the Union or the member states that the party responsible is subject to, and if these legal instructions include appropriate measures to protect your rights and freedoms as well as your justified interests or
- (3) with your explicit consent.

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However, these decisions may not rely on special categories of personal data pursuant to art. 9 para. 1 GDPR if art. 9 para. 2 lit. a or g GDPR does not apply and reasonable measures for the protection of rights and freedoms as well as your justified interests were not taken. In reference to cases mentioned under point (1) and (3) the party responsible shall take reasonable measures to protect the rights, freedoms and your justified interests, including at least the right to obtain the intervention of a person by the party responsible to state his own point of view and to challenge the decision.

10. Right of complaint to a supervisory authority

Regardless of any other administrative or judicial means, you have the right of complaint to a supervisory authority, especially in the member state of your domicile, your place of work or the place of the suspected infringement, if you consider that the processing of personal data relating to you offends against the GDPR.

The supervisory authority which the complaint was submitted to shall inform the complainant about the status and the incidents of the complaint including the possibilities of a judicial mean under art. 78 GDPR.

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